

# **Financial Policy**

Welcome to the Pacific Clinic. We aim to provide you with high-quality medical care while ensuring clarity regarding financial matters. Please read through our financial policy to understand our payment procedures and your financial responsibilities.

### Insurance and Payment Responsibilities

? We are not credentialed nor contracted with insurance companies hence cannot process payment of our services through your health insurer.

### Payments

? You are responsible for the full payment at the time of service. We accept credit card, debit card, HSA/FSA cards or cash. Payment is due at the time of service.

#### CareCredit - Payment Plans

- We also offer payment plan options to help with these costs.
- Please contact our staff ahead of your appointment to get assistance with CareCredit plans which allow 0% interest for up to 24 months.
- ? CareCredit plans of 25 60 months are available, but will incur interest charges.

## Billing Statements

- ? You will receive a statement from us detailing any outstanding balance. Please review it carefully and contact us with any questions or concerns.
- ? Payment is expected within 30 days from the date of the statement.

## Past Due Accounts



- ? Any outstanding patient balance greater than 30 days from the statement date will be automatically charged to your credit card on file.
- If we are unable to process the remaining balance through your credit card on file, then you may incur late fees and/or could be referred to collections.

# Missed Appointments and Cancellations

? We require a minimum of 24 hours' notice for appointment cancellations. Failure to cancel on time or missed appointments may incur a fee.

#### Questions or Concerns

- If you have questions about your billing please contact us:
  - Phone: (425) 449 5660
  - Email: info@pacificclinic.com

PATIENT NAME:	 	
PATIENT SIGNATURE:		
DATE OF SIGNATURE:		